

WINDSOR HEIGHTS LIBRARY SERVICES INFORMATION

Prior to November 2015, the City was a party in a multi-jurisdiction agreement for library services with most Des Moines Metro communities. In 2015, the City was the only municipality involved in the agreement without its own library; therefore, in an effort to reduce the annual library services agreement from over \$200,000 to \$90,000, yet still provide access to all area libraries, the City chose to negotiate with only one provider. After review of our residents' circulation data, the City entered into a three-year agreement with the City of Urbandale.

Now is the time to renew this agreement and the City Council is considering renewing the three-year agreement with the City of Urbandale or entering into a new agreement with the City of Des Moines. After reviewing the following information, City Council would invite you to please take a brief survey to assist them with this very important decision.

The City will levy the maximum allowed by the state of \$.2700 per \$1,000 assessed property valuation to provide funding for library services for Fiscal Year (FY) 2020, which is \$60,452. Both cities have approximately the same number of Windsor Heights' cardholders and circulation at their libraries and would contract with the City for the same amount of \$60,000 for FY 2020.

Regardless of whom the City decides to contract with, residents will still be able to patronize any area library thanks to the State Library of Iowa's Open Access program. The contract applies to databases, access to meeting rooms, programs, events and most importantly, access to digital resources. A comparison of the libraries is seen below.

Of note: Should the City decide to contract with the City of Des Moines, the aforementioned resources would be available at all of their locations, not just the library on Franklin Avenue.

	Urbandale	Des Moines	
Hours	http://www.urbandalelibrary.org/	https://dmpl.org/locations-hours	
	Mon.-Thurs. 9AM-9PM Fri.-Sat. 9AM-6PM Sunday 1PM-5PM	Central 1000 Grand Avenue, 50309 Mon – Wed: 9 AM – 8 PM Thu – Fri: 9 AM – 6 PM Sat: Closed Sun: 1 PM - 5 PM [Sep - May] Sun: Closed [Jun - Aug]	East Side 2559 Hubbell Avenue, 50317 Mon – Tue: 10 AM – 8 PM Wed: Closed Thu – Fri: 10 AM – 6 PM Sat: 10 AM – 5 PM Sun: Closed
		Forest 1326 Forest Avenue, 50314 Mon: 10 AM – 8 PM Tue – Wed: 10 AM – 6 PM Thu: 10 AM – 8 PM Fri: Closed Sat: 10 AM – 5 PM Sun: Closed	Franklin 5000 Franklin Avenue, 50310 Mon – Tue: 10 AM – 8 PM Wed: 10 AM – 6 PM Thu: Closed Fri: 10 AM – 6 PM Sat: 10 AM – 5 PM Sun: Closed
		North Side 3516 Fifth Avenue, 50313 Mon: Closed Tue – Wed: 10 AM – 8 PM Thu – Fri: 10 AM – 6 PM Sat: 10 AM – 5 PM Sun: Closed	South Side 1111 Porter Avenue, 50315 Mon: 10 AM – 8 PM Tue: Closed Wed: 10 AM – 8 PM Thu – Fri: 10 AM – 6 PM Sat: 10 AM – 5 PM Sun: Closed

		<p><u>Des Moines Library Hours starting July 1, 2019:</u></p> <p><u>Central</u> 1000 Grand Avenue, 50309 50317 Mon-Wed: 9 AM – 8 PM Thu: 9 AM- 8 PM Fri: 9 AM – 6 PM PM Sat: 10 AM- 5 PM Sun: 1 PM - 5 PM</p> <p><u>East Side</u> 2559 Hubbell Avenue, Mon-Tue: 10 AM – 8 PM Wed- Thurs: 10 AM- 8 Fri: 10 AM – 6 PM Sat: 10 AM – 5 PM Sun: Closed</p> <p><u>Forest</u> 1326 Forest Avenue, 50314 50310 Mon: 10 AM – 8 PM Tue-Wed: 10 AM – 8 PM Thu: 10 AM – 8 PM Fri: 10 AM- 6 PM Sat: 10 AM – 5 PM Sun: Closed</p> <p><u>Franklin</u> 5000 Franklin Avenue, Mon-Tue: 10 AM – 8 PM Wed: 10 AM – 8 PM Thu: 10 AM- 8 PM Fri: 10 AM – 6 PM Sat: 10 AM – 5 PM Sun: 1 PM- 5 PM</p> <p><u>North Side</u> 3516 Fifth Avenue, 50313 50315 Mon: 10 AM – 8 PM Tue-Wed: 10 AM – 8 PM Thu: 10 AM – 8 PM Fri: 10 AM- 6 PM Sat: 10 AM – 5 PM Sun: Closed</p> <p><u>South Side</u> 1111 Porter Avenue, Mon-Tue: 10 AM – 8 PM Wed: 10 AM – 8 PM Thu: 10 AM- 8 PM Fri: 10 AM – 6 PM Sat: 10 AM – 5 PM Sun: Closed</p>
<p>OverDrive, Libby, and Bridges* eBooks, Audiobooks, Magazines and Video</p>	<p>https://bridges.overdrive.com/bridges-urbandale/content 34,000 eBooks 11,000 eAudiobooks 378 magazine titles 194 streaming video titles in Libby (Overdrive/Bridges)</p>	<p>https://dmpl.overdrive.com/17,000 eBooks 7,000 eAudiobooks in Libby.</p>
<p>RBDigital** eBooks, Audiobooks, Magazines and Video</p>	<p>http://urbandaleia.rbdigital.com/ 780 eBooks 858 eAudiobooks 121 eMagazines in RBDigital</p>	<p>https://desmoinesia.rbdigital.com/ 7,000 eAudiobooks 200 eMagazines in RBDigital.</p>
<p>Movie/Video Streaming</p>	<p>https://www.hoopladigital.com/ Hoopla (Midwest Tape) includes: 284,000 eBook titles 242,000 downloadable music</p>	<p>eStreaming Video: Over 1,500 concerts in Qello Acorn Pongalo</p>

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DVD's	No Charge	\$1.00 rental

* OverDrive, Libby, and Bridges are all names that refer to the same service, which is provided by one vendor.

** RBDigital is a separate product from a different vendor (Recorded Books) that is very similar.